



Barnstable Parking Clerk

200 Main Street Hyannis, MA 02601 (508) 862-4673

Parking Information

I've parked my car, now what do I do?

Make sure you are parked in a marked parking space, note the number parking space you are in then follow the signs to any one of the four parking kiosks to make your payment.

Kiosks are located throughout Bismore Park, directly underneath the blue and white awnings.

- (1) in front of the Harbor Master's office.
- (1) in front of the artist's shanties.
- (1) in the north lot (Spanky's end).
- (1) in the south lot (Hyline end).

Can I park my car overnight to go to the island?

No, there is **no** overnight parking allowed at Bismore Park. There are other privately owned paid parking lots in the area that do accommodate overnight parking. Most are located directly across the street.

Do the parking kiosks only accept quarters?

In addition to quarters, the parking kiosks accept:

- Coins (nickels, dimes, dollar coins)
- MasterCard debit/credit card
- VISA debit/credit card
- American Express debit/credit card
- Discover cards
- Diner's Club

Does the parking kiosk give change?

The parking kiosks do not make change.

Can I get a refund?

Refunds are **not** available.

Can I pay with dollar bills?

The parking kiosks do not accept bills

How do I use the parking kiosk to pay?

Hourly Coin Purchases:

Press **any** key to "wake up" kiosk if in "sleep mode."

- 1. **Follow prompts**: Enter in your parking space number.
- 2. Select time by the hour.
- 3. Fee per hour will now display.
- 4. **Make payment:** Either using coin or credit/debit cards.
- 5. Take receipt. (Optional)

*Please be patient, the machine works quickly but only if directions are followed.

Do I have to print/take a receipt?

The kiosk will ask you if you would like a receipt or not at the end of your pay to park transaction. You do not need to pay and display, so taking the receipt is strictly for your own records.

I have a question, concern, complaint or appeal; who do I contact?

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When are the kiosks in operation?

Parking kiosks operate 24 hours a day, 7 days a week, year round. <u>Parking compliance is in effect 24 hours a day, 7 days a week, year round.</u>

What are the parking rates?

Parking rates change seasonally as follows:

Spring/Summer Season (May 1st –October 14th)

\$2.00 Per Hour – for **each** of the first 2 hours **\$3.00 Per Hour** – thereafter to a **maximum** of 6 hours for the day.

<u>Fall/Winter Season</u> (October 15th – April 30th)

\$1.00 Per Hour – to a **maximum** of \$12.00 for the day.

I'm handicapped, do I have to pay to park?

At both Bismore Park and the Ocean Street Lot, you may park for up to **6 hours** during Spring/Summer and **12 hours** during Fall/Winter, at no charge, provided you are in a marked/signed handicap space.

At both Bismore Park and the Ocean Street Lot, if your vehicle is **not** parked in a marked/signed handicap parking space, the space **must** be paid for at the current rates and follow the same time limits.

*Both Bismore Park and the Ocean Street Lots are considered pay for parking lots, therefore if you are **not** parked in a handicap marked/signed space you must pay to park.



The Town of Barnstable is offering a **NEW** and state of the art way to park at both of our pay to park lots, Bismore Park and the Ocean Street Lot.

To start a parking session simply:

- Open the mPay2Park mobile App or Website, www.mpay2park.com.
- Register/Log into your account.
- Find your location or click Park.
- Choose your License Plate.
- Scan or enter your Zone/Space and Duration.
- Click on "Start Now".

*By utilizing our new pay to park app, **mPay2Park**, you enjoy no line, no wait, no fine.